

➤ **BOOKING RULES:**

Passengers are requested to reserve their seat by depositing ₹ 5,000/- (*Rupees Five thousand only*) per head in case of Sleeper Class, ₹ 8,000/- (*Rupees Eight thousand only*) per head in case of Upper Class for train journey and Full amount of Air Fare for plane journey to deposited as an advance. The balance amount must be deposited in Cash before 10 days of journey or Kolkata clearing Cheque or online payment [*DEAR TRAVELS, Bank of Baroda, Hazra Road Branch, A/c No. 08170200000079, IFSC. BARBOHAZRAR (fifth character is ZERO)*] before 15 days of journey.

The passenger will have to pay the Half price of the Double bed Room in case of Single occupancy.

➤ **CHARGES OF CHILD:**

- ❖ Between 3 Years to less than 05 Years, 75% discount without bed in hotel and seat in bus / cab.
- ❖ Between 5 Years to less than 12 Years, 30% discount without bed in hotel.

➤ **TOUR PRICE INCLUDES:**

- ❖ Non-AC accommodation in standard hotels (*Twine sharing basis*).
- ❖ All transportation, transfer and sightseeing by Non-Ac deluxe coach (*3 X 2*) or Non-Ac cab as per itinerary.
- ❖ Fixed menu meals will be supplied from our own catering service (*Except Train Food*).
- ❖ All portage except at HOWRAH // SHALIMAR // SANTRAGACHI // SEALDAH // KOLKATA Railway station.

➤ **TOUR PRICE DOES NOT INCLUDES:**

- ❖ 5% GST.
- ❖ Train food (*During train journey*)
- ❖ Entry fees, Guide charges, Camera charges & Any other personal activities.

➤ **CANCELLATION RULES:**

- ❖ Min. 50 to 60 days before date of journey 25% of tour price will be deducted.
- ❖ Min. 31 to 49 days before date of journey 30% of tour price will be deducted.
- ❖ Min. 15 to 30 days before date of journey 35% of tour price will be deducted.
- ❖ Min. 07 to 14 days before date of journey 50% of tour price will be deducted.
- ❖ Min. 06 to 02 days before date of journey 75% of tour price will be deducted.
- ❖ Less than 02 days NO REFUND will be made.

➤ **SOME IMPORTANT INFORMATIONS:**

- ❖ Tour programme may be changed / altered / varied/ extended even in case of tour during to Unavoidable circumstances viz. natural calamity, breakdown of bus / cab, local bandh / strike agitation, road blockage or any other such happenings.
- ❖ Passengers should spend their own money to visit to those places where our transport will not go. For any spot, not accessible by our bus / cab, the transport cost will be borne by passengers.
- ❖ Room will be allotted family-wise (*at the reception on the basis of lottery*) in standard hotel.
- ❖ For train journey we are entirely dependent on Railway authority, it is not possible to allot any particular seat (*Lower berth / Middle berth / Upper berth / Side Lower berth / Side Upper berth*) & other things (*Different Coach / Different Berth's*) position etc.
- ❖ Due to unavoidable circumstances, if the tour is cancelled the entire advance / deposit amount will be refunded without any deduction, but due to natural calamity, lockdown, strike, political disturbance, if the tour is cancelled, passengers will have to pay 40% of the tour price as compensation.
- ❖ In case the tour is extended for any other unavoidable circumstances the extra cost will have to be borne by the party.
- ❖ Passengers are responsible for their own goods. Therefore, it is obligatory for them to keep watching on their belongings however, we help the passengers to load & unload all the goods (except handbag / hand luggage). Management will not undertake any liability towards any loss / damages of life / property or any other belongings whatsoever of the tourist caused by any accident / theft / robbery or any others happenings during the tour.
- ❖ If there is any increase in fares of Railways or Road transport, increased amount has to be borne by the party.
- ❖ Booking of seat means that the passengers has accepted the terms and conditions of "DEAR Travels" knowing it, all clearly.
- ❖ No cancellation is accepted over telephone. For any cancellation please produce your money receipt.
- ❖ The company reserves the right to delete, change or modify the Rules as and when necessary.

Please carry one 22" suitcase & one handbag only while on tour